Refund in Shopify store

Go to your store.

Under "Orders" you can find all sales and those you need to refund or cancel.



Click on the order you need to refund. Click on refund.

←	#1023 • Paid • Unfulfilled	Refund	Edit	More actions 💌	<	>	
	July 6, 2022 at 9:22 am from Online Store						

Put in the amount of items you need to refund, partially or all. Write a reason for refund. Press Refund to confirm.

🜔 Unfulfilled		Katrínartún 2	Summary		
Netgiro logo ISK 16,999	1 / 1 🔹	ISK 16,999	ltems subtotal 1 item	ISK 16,999	
Refunded items will be removed from the order.			Tax (included)	ISK 0	
			Refund total	ISK 16,999	
Restock item			REFUND AMOUNT		
Reason for refund			Netgíró ISK 16,999		
			ISK 16,999 available for r	efund	
Only you and other staff can see this reason.	Send a <u>notification</u> to the customer				
Learn more about r	efunding orders.				

Order has now been refunded.

G Refunded					
Original order • July 6, 2022		ISK 16,999			
Subtotal	0 items	ISK 0			
Shipping	Standard (0.0 kg)	ISK 0			
Total		ISK 0			
Paid by custome	r	ISK 16,999			
Refunded	Reason: —	-ISK 16,999			
Net payment		ISK 0			